

Could your cell phone cause a plane crash?

If you're like most frequent fliers, you probably don't take those warnings about shutting off cell phones seriously. But perhaps you should!

No one is yet blaming any specific air crash on cell phones but some call the report by the International Transport Association "alarming" or a "wake up call." "We found that the risk posed by these portable devices is higher than previously believed," said Bill Strauss, who conducted a study with other researchers at Carnegie Mellon University.

There's been a proliferation of electronic devices on the market, with passengers becoming more inclined to ignore airline cell phone warnings. Even by accident, phones are often left on despite warnings. Boeing engineer David Carson says interference occurs when signals hit highly sensitive electronic sensors hidden in the passenger area. Older planes are particularly vulnerable to cell phone interference. Combine that with a growing number of electronic devices and there's a possible "perfect storm" for future airplane crashes.

The Federal Communications Commission's regulation banning cell-phone use on airplanes has been in place since 1991. Several recent studies show, however, that passengers are not taking the rule seriously.

A report, by the International Air Transport Association based on survey responses from 125 airlines that account for a quarter of the world's air traffic, shows a whole range of in-flight incidents directly attributed to interference from a mobile signal. It contributes as many as 75 incidents reported by planes in recent years as the direct result of interference from an electronic device. Mobile phones were the No. 1 culprit.

The study also revealed that other portable electronic devices, like laptops and game-playing devices, can pose dangers to the normal operation of critical electronics on airplanes. "We can't say categorically that these devices cause interference," said IATA spokesman Chris Goater. "But there are enough anecdotal reports from pilots to raise the question."

August/Sept 2011

TRAVEL SNIPPETS

80% perceive the experience of a new culture as the most enjoyable part of business travel

A good night sleep is of primary concern, so to access to the internet

50% of business travellers consume significantly more food and drink when away on business

71% rank Wi-Fi as one of the technology solutions that should be included in hotel rooms

NEW CLIENTS

Duma Travel welcomes:

Construction Industry
Development Board

Gobodo Incorporated

SAPS HR Development

Southern African
Confederation of
Agricultural Unions

question.

The shut-off cell phone announcements are often ignored by many frequent fliers, who are sceptical that so-called "personal electronic devices" pose any safety threat to airplanes. Some passengers openly rebel. Boeing spokesperson Dave Carson claims that all it takes is a mobile signal "in the right place and at the right time" to potentially lead to disaster".

Duma Travel places great importance on the safety of travellers and suggest that while the verdict is still out; travellers adhere to flight regulations and rather shut their cell phones and electronic devices off.

Cape Winelands

**Gauteng Provincial
Legislature**

**Department:
Public Service and
Administration**

Airline News

Emirates Airlines has opened its second dedicated first-class lounge at Dubai International Airport.

South African Airways will withdraw from the Johannesburg- Gaborone route effective 07 August 2011.

South African Airways will launch new operations to Bujumbura (Burundi), Kigali (Rwanda) and Cotonou (Benin), from the 31st October 2011.

1 Time has confirmed that it will be withdrawing from the Maputo route, effective August 31.

Singapore Airlines has announced the addition of a Tuesday flight between Cape Town and Singapore, via Johannesburg, making a total of four flights a week, effective October 30.



Leisure specials

**Blue Marine Resort & Spa
Phuket**

**Bantry Bay Luxury Suites
Cape Town**

**Preskil Beach Resort
Mauritius**

General News

Europcar has announced that they are the official vehicle supplier to the new Johannesburg-Tshwane leg of the Gautrain grid and have car-rental kiosks in walking distance of most stations.

The Grace Rosebank will be closing their doors on the 31 Aug 2011. The Grace in Rosebank and

Blue Marine Resort & Spa ** Phuket**
from R9 354 per person sharing and includes:

- Economy airfare from Johannesburg to Phuket
- Return airport hotel transfers
- 7 night's at the 4 star Blue Marine Resort & Spa
- Breakfast daily
- All pre payable airport taxes and current fuel levies
- Book and pay by 15 September to qualify for this fare
- Surcharge apply 31 Aug - 11 Sept and 22 Sept - 24 Sept

Valid until 29 September 2011



Valid to 29 September 2011

Bantry Bay Luxury Suites ** Cape Town**
from R2290 per person sharing and includes:

- Economy airfare from Johannesburg/Durban to Cape Town
- 2 days car hire on standard cover with 200km free per day
- 2 night stay at the Bantry Bay luxury Suites in a semi suite
- Breakfast daily
- All pre payable airport taxes and current fuel levies
- Price ex Cape Town R990.00 per person sharing - accommodation only



Valid until 30 September 2011

Preskil Beach Hotel** Mauritius** from R12 266 per person sharing and includes:

- Economy airfare from Johannesburg/Durban to Mauritius
- Return airport hotel transfers
- 7 nights accommodation in a standard room sharing



- Breakfast and dinner daily
- Free non motorized watersports
- All pre payable airport taxes and current fuel levies
- Price ex Cape Town R13 415.00 per person sharing and Durban R12 226.

Valid from 01 December
until 22 December 2011

The impact of travel policy on productivity

A study commissioned by Business Travel Market (BTM) advised that travel policies currently in place may contribute to a false economy and do not protect the health of employees nor maximise productivity. Due to the recent recession many companies have downgraded their travel policies, this could have a detrimental effect on performance levels.

The study explored the impact of economy vs business travel on the health and performance levels of travellers. It measured mental and physical health and indicated that excess fatigue can negatively impact business performance as it reduces mental capacity, interferes with communication skills and prevents successful engagement. A white paper will be published on the study later this year.

Corporates need to evaluate the impact of economy vs business class, taxi transfers vs public transport and consider the benefit of arriving a day earlier before an important meeting. Paying for early or late check-ins can also be beneficial.

Optimising the physiological status is beneficial to the traveller and will increase their chance of performing and achieving corporate goals says BTM director Paul Robin. Travel policies should take cognisance of the effect of cost cutting and ensure that employees are given the opportunity to be resilient and perform at their best.

Rika Spang joins Duma Travel as Operations Manager Inland

Rika has 31 years of experience in various facets of travel. Born and bred in Port Elizabeth, her career started out with SAA where she worked in various divisions before joining a travel agency as a travel consultant responsible for corporate and government accounts. A practical approach and strong managerial and organisational skills have stood her in good stead during her career and Duma Travel is pleased to welcome her to the company.

Rika will oversee the travel management of five inland branches and the strategic relationships between Duma and its suppliers. Rika has two teenage children and various hobbies but loves to travel and explore new destinations.



Rika Spang
Operations Manager
Inland

DUMA ICE - CONFERENCES AND MEETINGS

Many corporations use conferences as a marketing tool to reinforce their brand and to communicate with their top customers and prospects.

When organizing a conference, one would require a successful mix of educational-, entertainment-, networking- and relationships management components, blended into a relatively brief gathering with optimal impact. For this reason, it is always best to leave conference co-ordination to the professionals.

Whether it be a board meeting or a meeting for clients or vendors, Duma ICE is your port of call.

The Duma ICE team has excellent hotel , conference centre and other venue contacts, enabling us to identify the most suitable meeting space, or the perfect venue for your special event. Memorable events are the name of our game!

Duma ICE will:

Exploring your business objectives.

Develop a Conference and Meetings proposal that aligns to your business objectives

Craft, implement and manage the conference or meeting



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For more information www.dumatravel.co.za

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