

Welcome to our November 2009 newsletter



infocpt@dumatravel.co.za
0860 386 288

Dear Valued Client

Duma Travel recently won a prestigious award from Impumulelo for being one of SA's Top Empowerment Companies, as a result of our contribution to Broad-Based Black Economic Empowerment and Transformation.

Best buys

We have selected fantastic value-for-money specials to Mozambique and Buenos Aires for you. These will be circulated shortly. You are also welcome to view our specials on www.dumatravel.co.za.

Airline news

- ◆ British Airways has announced that it will assist passengers with the cost of their UK visas when they book and pay by 15 November. Passengers to certain specified European destinations will be offered a R655 discount of the airfare on Economy class and R3 010 discount on Business class.
- ◆ Lufthansa has announced that it will extend its seasonal flights to and from Cape Town until April 2010.
- ◆ Lam Mozambique Airlines will commence flights from Johannesburg to Luanda, Angola via Maputo from 16 November.
- ◆ SAA's boarding denied compensation policy was launched on 24 September. Passengers who are denied boarding due to over booking will be offered an alternative flight and a free one-way ticket. To be eligible, passengers must have a confirmed booking and meet all check-in requirements.

General news

- ◆ Sunday 25 October saw the clocks being set back by 1 hour in the UK.
- ◆ From 31 October, all passengers travelling to, from, within or over the United States will have to supply Secure Flight Passenger Data to the USA's Transportation Security Administration ahead of travel.
- ◆ The existing Durban International Airport and the new airport at La Mercy will both be used during the Fifa 2010 World Cup.
- ◆ Three Cities Hotel group has increased its room capacity by over 500 rooms in an agreement with Queensgate Hotel & Leisure, and is now managing 8 additional properties.
- ◆ South African citizens and nationals can now receive tourist visas on arrival in Ethiopia.

We hope you found this update useful. Please feel free to contact us should you have any feedback.

Regards

Your Duma Travel Team

